**Region 1 Medical Communications Failure**: (2007)

**Definitions:**

Communication system failure: three attempts at direct communication with Emergency Department within two minutes (no more than two attempts with same device) to incude at least one attempt with a mobile unit. Attempts, including times, must be documented on the run report.

Life-Threatening Situation: those illnesses or injuries in which the patient is likely to die prior to arrival at the hospital without intervention

Policy: In case of communication system failure, in life-threatening situations, procedures for which an EMT is trained and permission is usually required from Medical Control may be performed.